



# Modernizing Medicine:

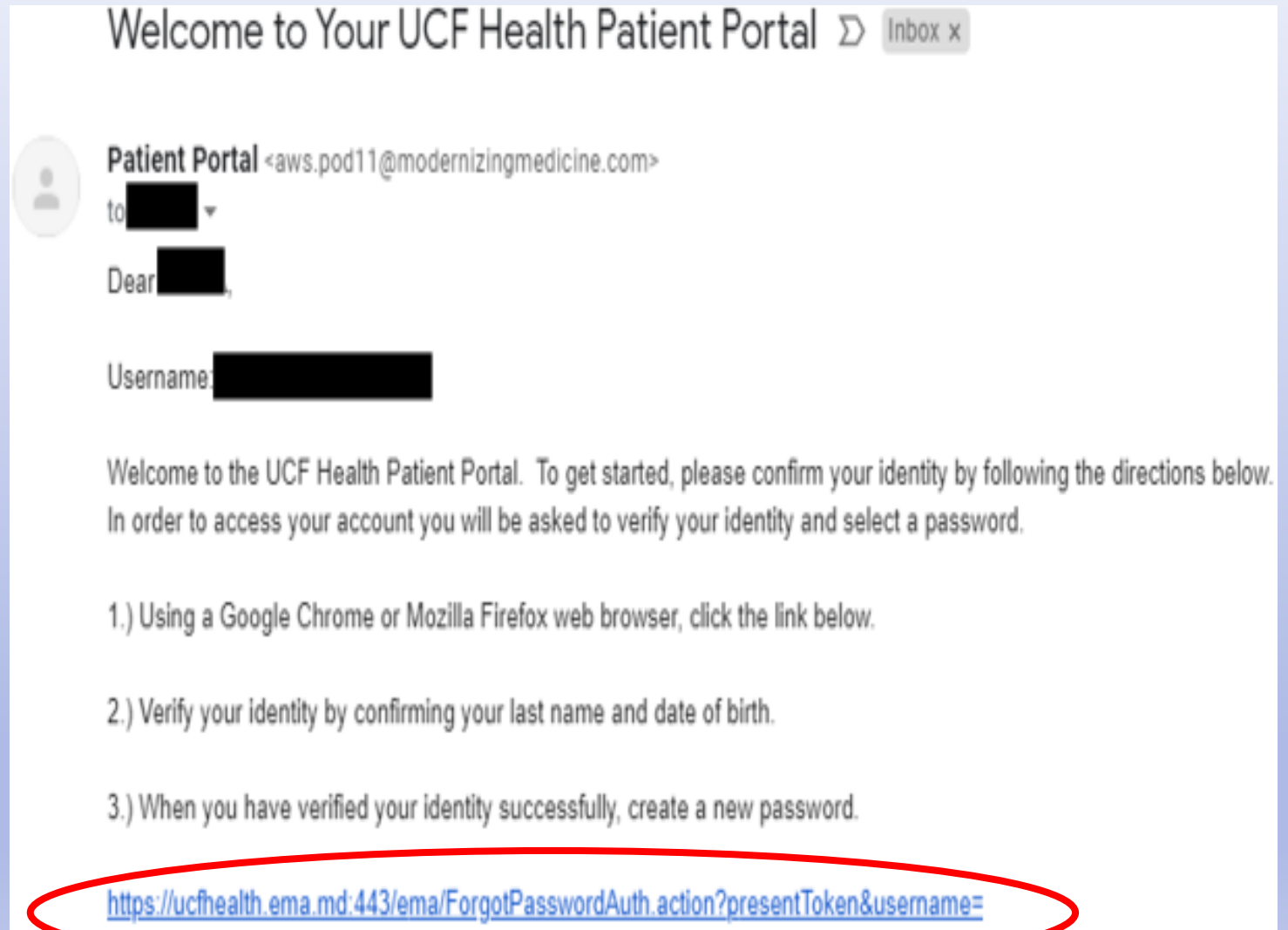
How to Navigate  
the Patient Portal

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**UCF**   
**Health**

## How to Get Started

- When we “Enable” your account with your email address you will then receive an email with a link to access your account.
- Click the link to be led to the portal website.



## How to Get Started

- After following the link you will be prompted to change your password:
  - Your Username will be the email address that the link was initially sent to.



Reset Password

Username

Date of Birth | mm/dd/yyyy

Last Name



I'm not a robot



reCAPTCHA  
Privacy - Terms



ZZTEST, DANIEL


DOB: 01/20/1989 (31)

Phone: (407) 902-9596

Birth Sex: Male

MRN: 89696

PMS ID: 89696

 Alerts: Unspecified

Allergies: Unspecified

[Request Appointment](#)[Video Visits](#)[Upcoming Appointments](#)[Past Appointments](#)[Results](#)

## Video Visits



You currently have no active video visits

By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.

This will be the first screen you will be led to.

# How to Send a Message

At the top of the screen click on "Messages"

The screenshot displays the UCF Health patient portal. At the top, a navigation bar includes the UCF Health logo, a 'My Health' link with a heart icon, an 'Appointments' link with a calendar icon, a 'Messages' link with a speech bubble icon (circled in red), and a 'Tests and Results' link with a microscope icon. On the right of the navigation bar is a user profile for 'DANIEL ZZTEST'. Below the navigation bar is a purple header section containing a circular profile picture placeholder, the name 'ZZTEST, DANIEL', and patient information: 'DOB: 01/20/1989 (31)', 'Phone: (407) 902-9596', 'Birth Sex: Male', 'MRN: 89696', and 'PMS ID: 89696'. It also lists 'Alerts: Unspecified' and 'Allergies: Unspecified'. Below this header is a white sidebar on the left with a 'Request Appointment' button and a list of links: 'Video Visits' (highlighted), 'Upcoming Appointments', 'Past Appointments', and 'Results'. The main content area is titled 'Video Visits' and features a message box with a video camera icon stating 'You currently have no active video visits'. At the bottom of this section, a disclaimer reads: 'By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.'

**UCF Health**

My Health Appointments **Messages** Tests and Results

DANIEL ZZTEST ▾

**ZZTEST, DANIEL**  
DOB: 01/20/1989 (31) | Phone: (407) 902-9596 | Birth Sex: Male | MRN: 89696 | PMS ID: 89696  
Alerts: Unspecified  
Allergies: Unspecified

[Request Appointment](#)

[Video Visits](#)  
[Upcoming Appointments](#)  
[Past Appointments](#)  
[Results](#)

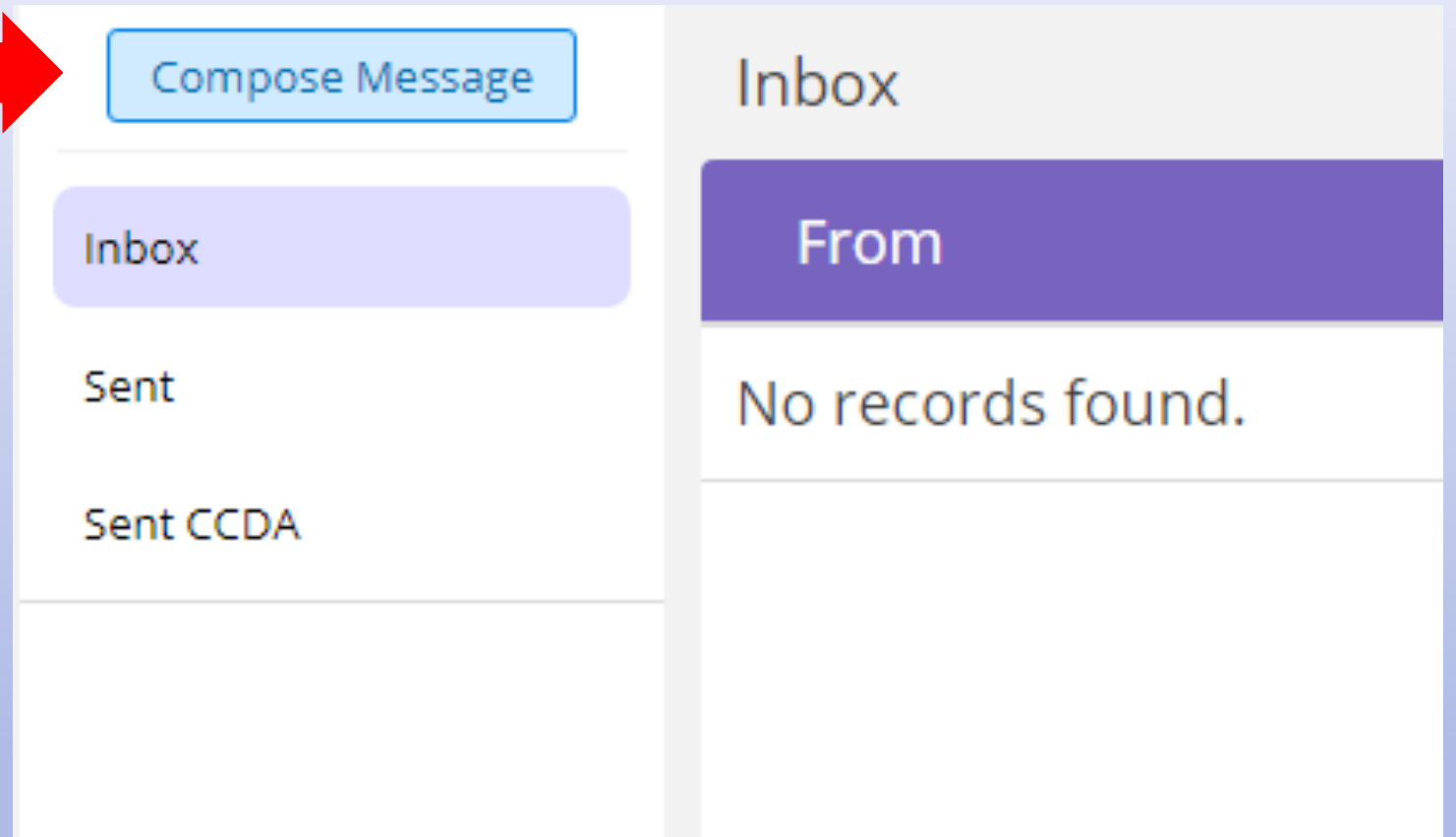
**Video Visits**

You currently have no active video visits

By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.

## How to Send a Message

- You will then be led to your inbox:
  - Once there, click on "Compose Message"



# How to Send a Message

- When composing the message be sure to fill in the boxes with the red asterisk next to them.
  - Add attachments if you need to send a picture
  - You will be able to click "Send" once all the necessary information has been input.

The screenshot shows a message composition window. At the top is an orange banner with a warning icon and the text: "If this is an emergency, contact 911 or contact your office directly." Below this are fields for "To\*", "Cc", "Subject\*", and "Message\*". The "To\*" field is highlighted with a red box, and a red arrow points to it from the text: "Once you click 'To' there will be a drop down to select 'Derm Staff'". Below the "To\*" field, a dropdown menu is open, showing "Staff Groups" and "Derm Staff" (which is highlighted in purple). At the bottom left, the "Add Attachments" link is highlighted with a red arrow from the text: "Once you click 'Add Attachments' you will be able to select a picture from your computer." Below the "Add Attachments" link are "Send" and "Cancel" buttons. The "Send" button is circled in red. At the bottom right, there is a table titled "Attachments to Add" with two columns: "File name" and "Action". The table contains one row with "Picture1.png" in the "File name" column and "Remove" in the "Action" column.

If this is an emergency, contact 911 or contact your office directly.

To\* Choose To recipients

Cc Choose Cc recipients

Subject\*

Message\*

Once you click "To" there will be a drop down to select 'Derm Staff'

To\* Choose To recipients

Staff Groups

Derm Staff

Once you click "Add Attachments" you will be able to select a picture from your computer.

Add Attachments

Send Cancel

Attachments to Add

File name	Action
Picture1.png	Remove

# How to Request Prescription Refill

At the top of the screen click on "My Health"

The screenshot shows the UCF Health patient portal. At the top, there is a navigation bar with the UCF Health logo on the left and several menu items: "My Health" (highlighted with a red circle), "Appointments", "Messages", and "Tests and Results". On the far right of the navigation bar is a user profile for "DANIEL ZZTEST". Below the navigation bar is a purple header section containing the patient's name "ZZTEST, DANIEL", their date of birth "DOB: 01/20/1989 (31)", phone number "Phone: (407) 902-9596", birth sex "Birth Sex: Male", MRN "MRN: 89696", and PMS ID "PMS ID: 89696". It also shows "Alerts: Unspecified" and "Allergies: Unspecified". Below the header is a white sidebar on the left with a "Request Appointment" button and a list of options: "Video Visits" (highlighted), "Upcoming Appointments", "Past Appointments", and "Results". The main content area is titled "Video Visits" and contains a message: "You currently have no active video visits". At the bottom of this section, there is a disclaimer: "By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days."

**UCF Health**

My Health Appointments Messages Tests and Results

**DANIEL ZZTEST**

**ZZTEST, DANIEL**  
DOB: 01/20/1989 (31) | Phone: (407) 902-9596 | Birth Sex: Male | MRN: 89696 | PMS ID: 89696  
Alerts: Unspecified  
Allergies: Unspecified

[Request Appointment](#)

**Video Visits**

You currently have no active video visits

By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.

[Video Visits](#)  
[Upcoming Appointments](#)  
[Past Appointments](#)  
[Results](#)



# How to Request Prescription Refill

Once on this screen click "Medications"

Contact Info

Insurance and Pharmacy

Medications

Allergies

Past Medical History

Skin Disease History

## My Contact

Patient Data

Patient Information

Prefix	Last Name *	First Name *	Middle	Suffix	Nick Name
<input type="text"/>	<input type="text" value="ZZTEST"/>	<input type="text" value="DANIEL"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Marital Status		Previous Name			
<input type="text" value="Unspecified"/>		<input type="text"/>			

# How to Request Prescription Refill

Click on "Refill Request"

## Medications



Mark

No Medications



Refill

Request

### Add New Medication

Drug Name:

Name

Dispensable Drug Name

Route

No records found.

No records found.

### Patient Medications - Current Internal List

**betamethasone, augmented 0.05 % Topical (betamethasone, augmented)** ⓘ

[ delete not allowed ]

Medication Details

Active ▼

0.05

%

Topical

cream

05/01/2020

mm/dd/yyyy

Status

Strength

Strength Unit

Route

Dose

Dose Form

Frequency

Indication

Date Started

Date Ended

☐ Administered during visit


# How to Request Prescription Refill

Select the Prescription(s) you need and click "Next":

Confirm that the information is correct and hit send:


Select the prescription(s) to refill.

Prescribed by Dr. David Weinstein

<input type="checkbox"/>		betamethasone, augmented 1 Tube	Topical • 0.05% Betamethasone Augmented
		Refill Remaining 2	Refill Pharmacy No Pharmacy Name

[Cancel](#) [Next](#)

Please review and confirm request

	betamethasone, augmented 1 Tube	Topical • 0.05% Betamethasone Augmented
	Refill Remaining 2	Refill Pharmacy No Pharmacy Name

Note (Optional)  
Type notes for your physician here, if applicable

[Back](#) [Send](#)

# How to Add/Change Pharmacy

Click on "Insurance and Pharmacy"

Contact Info

Insurance and Pharmacy

Medications

Allergies

Past Medical History

Skin Disease History

## My Contact

### Patient Data

#### Patient Information

Prefix

Last Name \*

First Name \*

Middle

Suffix

Nick Name

Marital Status

Previous Name

# How to Add/Change Pharmacy

Click on "Add Surescripts Pharmacy"

## Insurance

### Active Insurance List

Insurance	Insurance Contact	Guarantor	Guarantor Contact
BCBS OF FL STATE/FED Policy: 657890	P.O. BOX 2896 JACKSONVILLE, FL 32232	ZZTEST, DANIEL	123 ST ALAFAYA, FL 32826



Add Surescripts  
Pharmacy



Add Manual  
Pharmacy

## Pharmacy

No pharmacies defined.

# How to Add/Change Pharmacy

- Type in "Name" and "Zip Code"
  - You can use the other boxes but these 2 should suffice.
  - If you have a mail order pharmacy be sure to click "Mail"
- Once you see your pharmacy click on the "Store Name"

Pharmacies

**Filter**

Name  City

Phone

Fax

Refill enabled ☐ Yes ☐ No ☒ Any

EPCS enabled ☐ Yes ☐ No ☒ Any

State

Zip Code

Type ☒ Retail ☐ Mail


Store Name	Phone	Fax	Address	City	State	Zip
<a href="#">CVS/pharmacy #4491</a>	4074386898	4074386899	9306 NARCOOSSEE ROAD	ORLANDO	FL	32827

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Total pharmacies: 1

# How to Add/Change Pharmacy


Once done you should have this screen


 eRx Pharmacy Added.

### Insurance


Active Insurance List

Insurance	Insurance Contact	Guarantor	Guarantor Contact
BCBS OF FL STATE/FED Policy: 657890	P.O. BOX 2896 JACKSONVILLE, FL 32232	ZZTEST, DANIEL	123 ST ALAFAYA, FL 32826

  
Add Surescripts  
Pharmacy

  
Add Manual  
Pharmacy

### Pharmacy

eRxAvailable	Name	Phone	Fax	Address	Edit	Remove	Default
✓	CVS/pharmacy #4491	(407) 438-6898	(407) 438-6899	9306 NARCOOSSEE ROAD ORLANDO, FL 32827		<a href="#">Remove</a>	 Default